

COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

FOR QUESTIONS RELATED TO COVID-19, CALL COLUMBUS PUBLIC HEALTH: 614-645-1519

Or the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634).

FOR MORE INFORMATION RELATED TO COVID-19 PLEASE VISIT: [COLUMBUS.GOV/CORONAVIRUS](https://columbus.gov/coronavirus)

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. The data includes self-reported and third party reported information, understood to be current and complete for each site as of: January 2021

COVID19 Testing/Vaccinations Sites and Medical/Health Care Providers

Columbus Public Health (*testing provided by Mount Carmel, OhioHealth, and The Ohio State University Wexner Medical Center*)

Service Description: Preregistration and appointment will be required for testing/vaccinations. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-645-1519

For up to date COVID-19 VACCINE INFO please visit <https://www.columbus.gov/Templates/Detail.aspx?id=2147518203>

Visit www.columbuspublichealth.gov/coronavirus

To find testing site near you, please visit <https://covid-19-response-columbus.hub.arcgis.com/>

Ohio Expo Center & State Fair Celeste Center

717 E. 17th Ave., Columbus, OH 43211

Hours: Monday-Friday - 9 a.m.-4 p.m.

Heart of Ohio Family Health

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

<https://heartofohiofamilyhealth.org>

Scheduling Your COVID-19 Testing, please call 614-235-5555

Capital Park Family Health Center

2365 Innis Rd., Columbus 43224

Monday to Friday 1 to 4:30 pm, Tuesday, Wednesday, Friday 9 am to 11:30 am

Whitehall Family Health Center

882 S. Hamilton Rd., Whitehall 43213

Mon. -Thurs. 1pm-4:30pm

Fri. - 1pm-2:30pm

Whitehall- Yearling High School

675 S. Yearling Rd, Whitehall 43213

Mon. -Fri. 8am-11:30am

Lower Lights Christian Health Center

Service Description: Preregistration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Call: 614-274-1455

Visit <https://llchc.org/covid19>

You may also schedule online: <https://www.hulink.io/covid/form.do?flowCode=covidSignUp&method=create>

Location: Lower Lights at Mount Carmel West

777 W. State St., Columbus 43222

Testing Hours:

Tuesdays from 2pm-4pm

Fridays 8:30 am-11:30 am

PrimaryOne Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay. ***Please Note: PrimaryOne Health is the only location testing those without symptoms.**

Visit www.primaryonehealth.org/covid19testing for more information.

PrimaryOne Health at Health and Wellness Center

2300 W. Broad St., Columbus 43204

Phone: 614-645-2300 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at the John R. Maloney Health and Wellness Center

1905 Parsons Ave., Columbus 43207

Phone: 614-586-4159 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health

3433 Agler Rd., Suite 2800 Columbus 43219

Phone: 614-645-1600 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

PrimaryOne Health at St. Stephens Community House

1500 E. 17th Ave., Columbus 43219

Phone: 614-645-2700 or 614-645-5500

Hours: Monday, Wednesday, & Friday, 9a.m.-1p.m.

Equitas Health

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Phone: 614-300-2334

Visit: <https://equitashealth.com>

Location: King-Lincoln Medical Center- 750 E. Long St., Columbus 43203

Telehealth Screening: Monday-Friday, 9a.m.-1p.m.

Hours: Testing: Monday-Friday, 11a.m.-3p.m.

Southeast Healthcare

Service Description: Pre-registration and appointment will be required for testing. Call testing organization to schedule. No one will be turned away for inability to pay.

Service Description:

Phone: 614-360-0160

Location: 86 N. Front St., Columbus 43215

Hours: Mon., Wed., Fri. – 1-4 p.m

Kroger

Service Description: Drive-thru COVID-19 testing **by appointment**. Test results are expected to be available within 48 hours after the test is administered. People can register online (see link below) and will go through a virtual screening process based on guidelines from the Centers for Disease Control and Prevention.

<https://www.krogerhealth.com/covid-locations>

CVS Pharmacy—COVID-19 Testing

Service Description: Drive-thru COVID-19 testing **by appointment**.

<https://www.cvs.com/minuteclinic/covid-19-testing>

Southeast Inc.

Services Description: Southeast Healthcare, a comprehensive provider of community mental health, primary care, dental, alcohol and drug, vocational, housing and homeless. Accepting new patients in need of primary care doctor and testing for COVID19

Hours/Location: Serving 43215, 43223, 43205. Call for specific locations, hours and current service being provided.

Phone: 614-225-0980

OSU Total Health and Wellness

Services Description: Accepting new patients in need of primary care doctor and testing for COVID19.

Phone: 614-685-9994

Location: 543 Taylor Ave Columbus, OH 43203

<http://nursing.osu.edu>

COVID TESTING FOR OSU STUDENTS, FACULTY/STAFF MEMBERS

OSU students, faculty members/staff that have questions about COVID testing requirements and to determine if a test should be ordered should call the OSU office of student life at

Phone: 614-292-4321 or email at: shs@osu.edu.

Student Life FAQs: Coronavirus (COVID-19) questions follow this link: <https://studentlife.osu.edu/articles/student-life-faqs-coronavirus-covid-19/>

Complete medical visits or COVID-19 testing are not provided, only vaccines. Additional health care services are available at some schools. Please call (614) 355-2590 for more information. Visit the "Mobile Care" tab on this page to view the Mobile Care summer schedule.

Columbus City School Winter Programming

CCS PARTNERS WITH COLUMBUS RECREATION AND PARKS DEPARTMENT

Service Description: Columbus City Schools announced that it is partnering with Columbus Recreation and Parks to support the educational development of our city's youth. Columbus Recreation and Parks Department will have Active Learning Points at many community centers, where students can bring their computer – or access a computer if needed – to complete and get assistance with schoolwork. The department also will have Physical Activity Sites where kids can participate in structured activities to help them stay active.

Please visit <https://www.columbus.gov/recparkscovid19/> for up to date information.

The Boys & Girls Club of Columbus

Service Description: Club sites are open and providing students with online learning and programming. For member sign up and/or additional information, please visit <https://www.bgccentralohio.org/>

1108 City Park Avenue
Suite 301
Columbus, OH 43206
Phone: (614) 221-8830
Fax: (614) 221-1225
info@bgccentralohio.org

Columbus Metropolitan Library

Service Description: Due to the City of Columbus and Franklin County joint health advisory, we'll be OPEN FOR CURBSIDE PICKUP & WALK-UP SERVICES ONLY starting Saturday, Nov. 21.

There will be no entry into our buildings for services. **Marion-Franklin Branch will be closed for all services.**

GENERAL INFO/RESOURCES

Dial 2-1-1

Service Description: If you need assistance finding food, paying for housing bills, accessing free childcare, or other essential services, visit [211.org](https://www.211.org) or dial 211 to speak to someone who can help.

You may also find it helpful to visit <https://www.findhelp.org>---social service resource search engine that pinpoints assistance through zip codes.

Central Ohio Latino Health and Social Services Directory

Service Description: This guide should serve as a resource for community members and leaders to learn and utilize the wide array of health and social services available to the Hispanic/Latino community in Central Ohio. [Central Ohio Latino Health and Social Services Directory FINAL April 2020.pdf](#)

CITY OF COLUMBUS 311

Live calls to 311 are back! : Call 311 and speak to a customer service representative Monday to Friday from 8AM to 5PM. Requests for service can also be submitted online at 311.columbus.gov, or use the My Columbus mobile app, and by e-mail to 311@columbus.gov.

CareSource

Service Description: 24-hour Nurse Hotline is still operating.

Phone: 1-866-206-0554 or 1-800-488-0134.

Hours: 7:00 AM to 7:00 PM.

Our newer change is the *Ohio Department of Medicaid has announced Medicaid Renewals are not being processed at this time. Medicaid coverage will not be lost for non-renewal.* Please visit their website regarding their telemedicine policy. Members can have a doctor's appointment without leaving their home.

Hilltop USA

Service Description: Website with general information about resources and community response to COVID-19.

<http://hilltopusa.org/covid-19/>

BIO ONE- Cleaning Services

Service Description: Coronavirus Cleaning and Disinfection Services

Bio-One specializes in all types of extreme cleaning including blood, unattended death, homicide, suicide, hoarding, and feces cleanup throughout Columbus and surrounding areas. www.bioonecolumbus.com

Email: Info@BioOneColumbus.com

Phone: 614-743-1795

Mailing Address: 3000 E. Main St. #151 Columbus, OH 43209

Women, Children and Infants

CelebrateONE

Service Description: Maternal & Child Health Home Visiting Programs are dedicated to promoting healthy mothers, babies and families.

Phone (614) 724-BABY.

Email: SLPosten@columbus.gov

Maternal and Child Health at Columbus Public Health

Service Description: CelebrateOne connectors are still taking referrals. Anyone needing assistance with transportation to a prenatal appointment, a crib and or other baby items. **All services are at no cost to the client. Visits are made to clients in their own homes or other locations as arranged.**

Phone: 614-570-3592

Respectful Ways

Service Description: Respectful Ways is offering free online social-emotional learning curriculum. While schools are closed for Coronavirus, they are giving FREE access to Prek-12 online programming to any school or camp in need of

digital SEL Curriculum. If you are a Teacher, Administrator, Program Leader or Parent/Guardian, use the coupon code Corona-free3 for free access to up to 3 modules. (Though you may purchase as many as you need.

- You can find more information here: www.respectfulways.com or if you prefer immediate help or aren't sure which modules will best meet your student's needs? Call them at 678-464-0962.

Prescription Delivery- ScriptDrop

Service Description: Text DELIVER to 727478 to have prescriptions delivered from any pharmacy (during COVID-19) for an \$8 delivery fee. Requests placed before 11:00am can be delivered same day after 2:00pm. <https://scriptdrop.co/>

Phone: 614-641-0648

Charitable Pharmacy of Central Ohio

Service Description: Provides medication, health screenings, health and wellness education, medication counseling, and social program referrals at no cost for low-income, uninsured, and underinsured Franklin County residents.

Phone: (614) 227-0301

Older Adult Response and Resources for Seniors

Clintonville-Beechwood Community Resources Center (CRC)

Service Description: Older adults in greater Columbus in need of necessity bags. Potential items include: Paper towels, Soap, Toilet paper, Disposable Thermometer, Gloves, Shelf stable food & snacks. If you have any questions or concerns please contact Christine Happel at: christine.happel@clintonvillecrc.org

Phone: 614-268-3539 for delivery or pick up.

Address: 3222 N. High St Columbus, OH 43202 for delivery or pick up.

Hours: Delivery on Tuesdays & Thursdays between 9am-5pm. Pick up at CRC Monday-Friday between 9am-5pm.

The Friendly Phone Line

Service Description: available to older adults in greater Columbus who are looking for friendly conversation and social connection. The Friendly phone-line is intended to be a touch point to combat loneliness in our community during this unprecedented time of social distancing. These calls are **not** intended to be a space to provide counseling, case management, or health information/recommendations.

Phone: 614-993-3614

Hours: Older adults may call Monday - Friday, between 9am-5pm

LifeCare Alliance

Service Description: Meals-on-Wheels: Hot, nutritious home-delivered 365 days a year for homebound older adults or medically challenged neighbors who are 60 years old and unable to prepare meals for themselves.

Eligibility: Over the age of 60 years old. If you reside in the following counties (Franklin, Madison, Marion, Logan, and Champaign.) Homebound, i.e. if you no longer can drive nor take public transportation. Lives alone or is home doing the day along without any other assistance. If you have any ailment that prevents you from being able to prepare healthy meals for yourself.

Enrollment Process for Short Term Pandemics meals is as follows:

- Over the age of 60 and If you reside in the following counties (Franklin, Madison, Marion, Logan and Champaign)
- If you're shut in due to the outbreak, you can receive five frozen meals delivered weekly until the pandemic is lifted

Phone: 614-278-3130 or go to www.lifecarealliance.org and click on the referral tab and complete the referral application and it will be sent directly to our Customer Service Intake Team.

Salvation Army

Services: Seniors age 60 and over who meet income guidelines of 130% of the Federal Poverty Level and live in Franklin County are eligible to receive a monthly senior food box. For more information call (614) 437-2134.

Gladden Community House

Services: Food delivery to homebound seniors, case management services and socialization outings for seniors living in Franklinton: 43222, 43215 west of the river and 43223.

Phone: (614) 227-1600

Senior Options

Services: Any Franklin County resident 60 or over who is struggling to access food while sheltering in place is eligible to receive home delivered meals. Now through December 30, 2020, Franklin County Senior Options will not require income verification to receive home delivered meals. To request the meals, and other available services, call Senior Options at **Phone:** 614-525-6200, Monday to Friday, 9:00 a.m. to 4:30 p.m.

Court Filings/Hearing Updates & Legal Aid

Franklin County Municipal Court- Court Operations During COVID-19 Pandemic

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmcselfhelpcenter.org/>

Traffic Arraignments in Courtrooms 1A, 1B, and Eviction Hearings in Courtroom 11B will be heard at the Columbus Convention Center until further notice.

*Updated September 4, 2020: CDC temporarily stops evictions until 2021.

Order from the Center for Disease Control and Prevention. Temporary halt in residential evictions to prevent the further spread of COVID-19. **Effective September 4th – January 31st, 2021.** For more information, refer to the following links from the CDC via Federal Register and Ohio Supreme Court: <https://public-inspection.federalregister.gov/2020-19654.pdf>
<https://supremecourt.ohio.gov/coronavirus/resources/cdcEvictions.pdf>

You **must wear a face covering** that will protect against the spread of the COVID-19 virus to be admitted to the Columbus Convention Center.

Phone: Traffic cases- (614) 645-8186 Eviction cases- (614) 645-7235

Location:

Main Concourse Entry
B Meeting Rooms
400 North High Street
Columbus, Ohio 43215

Housing, Employment and Emergency Financial Assistance

<https://www.findhelp.org/>---social service resource search engine that pinpoints assistance through zip codes

Ohio Department of Jobs & Family Services

Unemployment Benefits

Eligibility: Employer shut down operations, employees were laid off by employer because of coronavirus, or individual was requested by medical professional, local health authority, or employer to be isolated or quarantined.

Hours: Monday through Friday 8am-5pm

Intake Process: Franklin County workers impacted by closures due to COVID-19 should visit: www.unemployment.ohio.gov or call 1-877-644-6562.

Hours: weekdays from 7 a.m. - 7 p.m., Saturdays from 8 a.m. - 5 p.m. and Sundays from 9 a.m. - 1 p.m.

The OhioMeansJobs Employment Center

The OhioMeansJobs Employment Center is now open by appointment only!

Important Reminders:

- ✓ Call 740-833-2338 to schedule your appointment.
- ✓ Appointments will last 60 minutes.
- ✓ Upon arrival, you must check in with Security. Then a member of the OhioMeansJobs staff will come and escort you to the Employment Center.
- ✓ The OMJ Center will be open from 8:00 a.m. – 4:00 pm.

Only 1 person permitted per appointment. (No spouses, friends, or children allowed at this time.)

SNAP Benefits: Apply online at <https://benefits.ohio.gov/> ** If you have a child in kindergarten through twelfth grade in your household who was receiving free or reduced-price meals while in school, your child is eligible for the Pandemic Electronic Benefit Transfer (P-EBT) program to receive Supplemental Nutrition Assistance Program (SNAP) benefits as a result of the school closure. Please read <https://jfs.ohio.gov/ocomm/pdf/PEBT-flyer.pdf> for additional information.

****NEW PRC Plus- Rental Assistance Program** (June 1st through Sept. 30, 2020 or until funding is exhausted). Provides one-time rental assistance payments for eligible families struggling to meet rent or facing eviction as a result of the COVID-19 pandemic. Eligible families will receive up to \$1,500 in one-time rental assistance per household. Families must reside in Franklin County, have at least one minor child and/or a pregnant person in the household, and have a gross household income between 166% and 300 percent of the federal poverty level in order to qualify. To apply please visit <https://jfs.franklincountyohio.gov/emergency-assistance-prc>.

NOTE: Jobs and Family Services hours of operation has changed to: 8 AM to 12 PM from Monday through Friday at all locations. No longer providing in-person customer assistance. FCDJFS urges customers to apply for benefits online or over the phone by calling 1-844-640-6446. You can apply, or check on the status of an existing application, over the phone at 1-844-640-6446 or online at any time at www.benefits.ohio.gov.

Columbus Urban League

Service Description: The Right to Recover program, funded by Columbus City Council, provides up to \$1,200 to cover the time off work needed to isolate, recover or care for a minor child recovering from COVID-19.

Phone: 614-484-9111.

Address: 788 Mount Vernon Avenue Columbus, OH | 43203

For applications and more information visit: <https://www.cul.org/right-to-recover/>

COMPASS

Service Description: COMPASS (Congregational Outreach Ministries Program of Assistance & Social Service) is a collaboration involving numerous area churches and other community groups. COMPASS provides services to prevent homelessness and stall evictions, allowing families to remain in their homes. COMPASS does not have any in person-hours. Because of COVID-19 we are processing all applications online.

Application: <https://compass614.questionpro.com/>

Financial Navigator—City of Columbus

Service Description: Navigators can help you prioritize financial concerns, identify immediate action steps, and make referrals to programs and services.

To complete a form and request a phone session with a Financial Navigator, please visit https://fecpublic.force.com/fecbot/s/referral?c__city=0016f00002aVBZnAAO&type=Financial_Navigator A Financial Navigator will call you as soon as possible.

Please note - Financial Navigators provide information relevant to your needs; they cannot provide direct financial assistance like cash or loans.

The Homeless Families Foundation

Service Description: Provides housing, education, and family stabilization services.

Phone: 614-461-9247 extension 141

Utilities & Internet Services

Columbus Literacy Council (CLC) is assisting anyone in the Franklin County Area pay their utility bill. For more information, please call Sam at (614) 282-7661x722 or email sam@columbusliteracy.org

Catholic Social Services

Service Description: Emergency assistance for utility services to Franklin County residents facing hardship due to COVID-19. **Call 614-221-5891 to learn if you qualify.**

Learn more here <https://www.colscss.org/wp-content/uploads/2017/03/The-City-Cares-Program-Emergency-Utility-Assistance.pdf>

City of Columbus Department of Public Utilities -- Utility Bill Assistance and Payment Plans

Service Description: CARES Act Utility Bill Assistance. The City of Columbus has announced additional funds of the federal CARES Act funding is available for utility assistance grants. These funds will be distributed through the City to help families who have been unable to pay for utilities such as water service because of issues related to the coronavirus pandemic. This program includes one-time payment assistance of up to \$750 toward an eligible Columbus water/sewer/storm water bill and/or up to \$500 toward an eligible Columbus power bill

To be eligible for the assistance, applicants must, 1) have an active City of Columbus water, sewer or power account for their residence in their name (or spouse's name); 2) be at least 90 days delinquent in payment; and, 3) meet at least one of the following requirements:

- Household income less than 150% of the current U.S. Bureau of Census federal poverty level;
- Applicant must be currently enrolled in a qualifying low income program; or
- Provide proof of job loss or reduction in income due to the pandemic.

HEAP – Home Energy Assistance Winter Crisis Program- November 1- March 31, 2021

Service Description: Provides a one-time benefit to eligible Ohioans with cooling assistance, assistance with electric utility bills, central air conditioning repairs, and air conditioning unit and/or fan purchases. Households with a household member who is either 60 years of age and older, has been diagnosed with COVID-19, or has a certified medical condition, and households who have a disconnect notice, have been shut off, or are trying to establish new electric service may be eligible. Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required.

Phone: 1(800) 282-0880

Hours: Monday through Friday, 7:30 a.m. to 5:00 p.m.

Website: https://development.ohio.gov/is/is_heap.htm

Transportation

COTA BUS SERVICES

Service Description: COTA will waive all bus fares. They are asking all bus riders to do the following:

- Enter the buses from the back. The front bus doors will be closed. This is to give their drivers some distance from the public.
- Don't sit right next to other people. Put distance between passengers and maintain as much social distancing as possible.
- There will be hand sanitizer on the bus. Use it when you get on and off.

Please check back daily to COTA's website, www.cota.com/major-service-change-announcements/, or subscribe to alerts and call COTA's customer service center at 614-228-1776.

COTA will return to fares beginning Jan. 11 for fixed-route vehicles and COTA//Plus and Feb. 1 for Mainstream and Mainstream On-Demand. COTA operates on a fare-based system for its long-term financial sustainability.

Customers will have time to purchase new passes and replace expired

Mental Health and Substance Abuse & Recovery Support Resources

Hotlines

If you or someone you know is experiencing a mental health or addiction crisis, call:

- Netcare Access: For immediate assistance for Adults in crisis: 614-276-2273.

Netcare Access is not accepting walk-ins, law enforcement or other referrals at this time.

- Nationwide Children's Hospital: For immediate assistance for a Youth (17 and under) in crisis: 614-722-1800

If you or someone you know is in distress, contact:

- **Franklin County Suicide Prevention Hotline** call or text: 614-221-5445 (texting only available from 12:00 PM to 10:00 PM)
- **Teen Suicide Hotline:** 614-294-3300
- **Senior Suicide Prevention Hotline:** 614-3309
- **Veteran crisis line:** 1-800-273-8255 option 1 (or text 838255)
- **The National Suicide Prevention Lifeline:** 1-800-273-8255
- Text 4HOPE to the **Crisis Text Line:** 614-741-741

- Call The **National Disaster Helpline** at 1-800-985-5990 or text "TALKWITHUS" to 66746
DDH provides crisis counseling and support for anyone in the U.S. experiencing distress or other behavioral health concerns related to any natural or human-caused disaster, including public health emergencies.
- **The Trevor Project**, call 1-866-488-7386 or text START to 678678. A national 24 hour, toll free confidential suicide hotline for LGBTQ Youth.
- **The Warmlines** exists to help individuals in their recovery from mental health issues and let them know they are not alone. Call 614-358-8255
- **The National Domestic Violence Hotline:** 1-800-799-7233 or 1-800-799-7233 for TTY or if you're unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522.

Harding Hospital- PHP/IOP and STAR TRC

Service Description: Harding's Partial Hospitalization Programs /Intensive Outpatient programs are running virtually via WebEx and new patients can call and speak with Tonya or Amber to schedule a virtual orientation.

Phone: 614-293-9560 or 614-293-7827 (STAR).

The STAR TRC case management team and therapists are utilizing various means to provide support, services, and therapy to our patients. The referral process remains the same for the STAR TRC.

RiverVista

Service Description: behavioral health hospital, serving the adult and senior populations in a contemporary hearing environment.

Hours: open 24/7 and accept walk in's.

Phone: 614-643-5500- Referral Line.

Address: 1599 Alum Creek Drive Columbus, Ohio 43209

SAFE Stations Access to Detox

Services: providing 24/7 access to eligibility screening and transport to treatment for those in active addiction. In response to the COVID-19 health crisis, temporary changes are being made to the screening process to adhere to physical distancing guidance and ensure EMS crews are available to respond to the higher volume of community 9-1-1 calls. Those without access to transportation can still walk into the Whitehall Division of Fire to be screened and transported to treatment.

Phone: 614-237-5478 to receive screening over the phone 24/7.

Location: 390 South Yearling Road, Whitehall, OH 43213

Hours: Monday-Friday 8:00am-5:00pm.

Franklin County Public Health

Narcans Kits: Get NARCANS mailed to you: <https://fckaddiction.com/>

Counseling/Support Groups/ Domestic Violence Resources for Victims

Pro-Bono Counseling

Service Description: Pro-Bono Counseling program is **still accepting referrals**. Many of their volunteers may be utilizing tele-therapy options to promote a healthy environment. *Please note:* Wait times may be longer than usual, but we are working diligently to get you connected.

Phone: 614-884-7227 for urgent counseling needs.

Discreet Texting Service - City Attorney's Office

Services: Victims can reach the City Attorney's Domestic Violence & Stalking Unit by sending a text message and providing domestic violence advocates with their name, a safe time to communicate, and an email or phone number where they can be reached. For their protection, victims are encouraged to delete their own message after it is sent. The City Attorney's domestic violence advocates will contact the victim at the designated time to discuss safety planning for them and their family. **Phone:** 614-653-8075.

Columbus Springs PHP and IOP

Service Description: Columbus Springs has begun offering group teletherapy through Zoom's secure video conferencing for both their partial hospitalization program (PHP) and intensive outpatient program (IOP).

Please feel free to reach out with any questions or concerns. We're happy to help connect patients to the appropriate levels of care with assessments 24 hours a day, seven days a week.

Phone: 614-717-1800 (Dublin) and 614-300-9100 (Columbus)

Cornerstone of Hope

Service Description: Cornerstone of hope is now offering Telehealth, a virtual counseling service. Telehealth will allow us to continue offering our grief counseling services, while minimizing interruption of services and upholding a high standard of care.

Phone: 614-824-4285 to set up a Telehealth appointment today.

Focus Counseling Clinic

Service Description: provide counseling services for adolescents (13+), families, individuals and couples. We also provide community based, in-home, in-school concierge counseling for adolescents (13+) and their families.

Call 614-489-8759 to schedule an appointment or complete the form below

POEM (Perinatal Outreach and Encouragement for Moms)

Service Description: Offer free of charge services including Mom-to-mom support over the phone, online or in groups with a casual, open session format. Referrals to specialized health care providers and community resources. An unbiased, central source of information and support.

Phone: 614-315-8989, mom to mom support line is available 7 days a week. If your call is directed to voicemail all messages requesting support are returned within 24 hours.

Grief Recovery Institute

Grief Recovery Method specialists and programs in central Ohio.

Contact Lois Hall @ lhall.griefrecoverymethod.com and/or www.griefrecoverymethod.com/grms/lois-hall

NAMI Franklin County

Service Description: NAMI Franklin County is available to speak via telephone and help connect you with the resource you need. NAMI Franklin County is offering select support groups and classes online via Zoom.

Visit their website here: <https://namifranklincounty.org/> for meeting codes and passwords.

Phone: 614-501-6264. If you need help after regular business hours, please call: 614-266-06709.

Online Meeting Directory for AA

Service Description: Offers a directory of AA online meetings for everyday of the week and at different times.

- <https://www.aa-intergroup.org/directory.php>

Online Recordings of AA speakers

Service Description: Offers online recordings of AA speakers.

- <https://www.aaspeaker.com/>
- <https://www.hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Pause a While

Service Description: provides free AA meetings, daily at 2 PM CT

Phone: 425-436-6360, access code 422932#

My Recovery Works- Peer Support

Service Description: During this time of concern over Covid-19, individuals can become anxious and isolated. To help combat this, we would like to offer our assistance of Peer Support. Although groups are being suspended, all Peer Supporters are available to provide resource/linkage information that someone may need by phone.

Phone: 614-294-7117 or www.myrecoveryworks.com

Southeast Healthcare

Service Description: Still filling prescriptions, ensuring that clients are receiving their medications, and assess their well-being. The addiction treatment programs continues to operate and clients are seen on an individual basis only. Groups are not meeting at this time. Currently exploring opportunities for behavioral and primary telehealth whenever possible.

Location/Hours: Downtown Columbus Office, 16 W. Long Street, will close daily at 5:00 PM, effective immediately. Merion Village, office hours in Columbus, 8:00 AM to 7:15 PM, Tuesday and Wednesday, and 8:00 AM to 5:00 PM, Monday, Thursday and Fridays.

Phone: 614-360-0222 - central scheduling number for Franklin County mental health, primary healthcare and dental care services.

Alvis Community Reentry Program

Services Description: Reentry and family support programs: behavioral health and substance abuse treatment services, recovery housing for women and children, and services to individuals with developmental disabilities who are trying to live their lives more independently in the community.

There are no changes in the hours of operation at any of our Residential Facilities (halfway houses and recovery houses) or at any of our DD Facilities (Wittwer Hall, licensed supported living, and regular supported living).

All other **locations of Alvis** are operating with reduced hours and minimal on site staff:

- Women's Behavioral Health Treatment Services through Amethyst program, please call (614) 242-1284.
- Behavioral Health Treatment service through, Choices program, please (614) 252-8834
- Workforce Development services at Alvis Community Reentry Services Center, please call (614) 252-0660.
- For all other Alvis services or departments, please call (614) 252-8402.

Afrocentric Personal Development Shop

Service Description: Wellness programs, treatment and recovery services for individuals, families, and organizations and communities. APDS is still accepting new clients. Call to schedule an appointment or walk-in between the hours of

Location: 1409 E. Livingston Ave, Cols 43205

Phone: (614) 253-4448

Hours: 9:00am-6:00pm.

****Tuesdays and Thursdays 9:00 am to 12:30 pm. APDS provides "walk-in" intake/assessments for Medication Assisted Treatment (MAT) Program clients. No appointment necessary.**

Franklin County Re-Entry

Service Description: **Franklin County Re-Entry Crisis Quick Guide**, For *Case-by-Case Information*, Call 614.733.4348 or 614.525.4104 (M-F: 9:00 – 3:00)

https://columbus.org/wp-content/uploads/2020/04/COVID_Re-Entry_Sheet_2a.pdf

RREACT- RAPID RESPONSE EMERGENCY ADDICTION AND CRISIS TEAMS

Services: Addiction Support Services. A paramedic, mental-health nurse and a social worker will follow up with overdose patients treated by Columbus fire medics. Those who are interested in additional recovery are then put in touch with the nonprofit group Southeast Inc. for treatment.

Phone: 614-330-3413

Columbus Public Health- Alcohol and Drug Services Program

Services: Alcohol and Drug Services is mailing Narcan Nasal Spray to residents of Franklin County. Community members can fill out a secure online form (<https://redcap.columbus.gov/surveys/?s=WYWWTREKWXY>) found on the Health Department's website (<https://www.columbus.gov/publichealth/programs/Alcohol-and-Drug-Abuse/Access-to-Naloxone/>).

After the form is reviewed, the Narcan kit with information about opioids use and instructions on how to administer and use Narcan will be sent.

Phone: 614-645-6839.

Comp Drug

Services: Providing a variety of treatment options to those seeking help for their addictions. Medicated Assisted Treatment (MAT) services available. Group and individual outpatient treatment services and mental health counseling.

Address: 547 E 11th Ave, Columbus, OH 43211

Phone: 614-224-4506

Safe Point Services

Services: Providing overdose prevention education, syringe exchange, linkage to care, drug intervention and HIV, STI, Hepatitis C testing.

Address: 1267 W. Broad Street, Columbus, OH, 43222

Hours: Safe Point syringe exchange services will be open TUES, 4-8 PM and SAT, 9-1 PM only.

Due to concerns of COVID-19, program services will be expedited for your safety.

Financial Assistance for Funeral or Memorial Services and Resources

JOIN (Catholic Social Services) will assist low income families with burial assistance if under the 175 percent of poverty level (\$18,953 annually for a single person). Please call 614.241.2531. Intake is processed by phone.

The Columbus Department of Public Safety (614.645.8366) has limited assistance to indigent families for burial assistance up to \$750.00. You have to be Columbus resident. The funeral home has to complete the application, submit a copy of the death certificate and an itemized list of costs. This can take up to two weeks to process.

Schoedinger's, Newcomer and several other Funeral Homes in the area offer programs for children up to 5 years of age that have died. Please call your preferred funeral home for more information.

Disaster Financial Assistance- Find out how to get emergency financial help from the government if you've been affected by the coronavirus pandemic or a natural disaster. Get help with food, housing, bills, and more. Learn about stimulus checks and read what's included in the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

<https://www.usa.gov/disaster-financial-help>



EVICTIION RESOURCES



LEGAL RESOURCES

<p>Franklin County Municipal Court Self Help Resource Center</p> <ul style="list-style-type: none"> • Legal information provided to anyone with a civil municipal court issue. • The Center is currently providing online resources only. Please visit fcmselfhelpcenter.org 	<p>Community Mediation Services of Central Ohio</p> <ul style="list-style-type: none"> • Free conflict resolution program for landlords and tenants to help them come to an agreed outcome about their eviction dispute outside of Court • CMS is currently offering phone mediations • 614-228-7191 ext. 13
<p>Legal Aid Society of Columbus</p> <ul style="list-style-type: none"> • Legal advice and representation to tenants facing eviction • 614-241-2001 • www.columbuslegalaids.org 	<p>Municipal Court Dispute Resolution Department</p> <ul style="list-style-type: none"> • Telephone and online negotiation and mediation. • Information about court procedures. • Information about case scheduling. • 614-645-8500

FINANCIAL ASSISTANCE

<p>Franklin County Department of Job and Family Services Prevention, Retention, and Contingency (PRC)</p> <ul style="list-style-type: none"> • One-time or short-term assistance • Emergency Assistance provides one-time financial assistance to aid with emergency situations. You must have at least one minor child or a pregnant woman living in your home and be at or below 165% of poverty to qualify for PRC one-time emergency assistance. • https://jfs.franklincountyohio.gov/emergency-assistance-(prc) 	<p>Franklin County Veterans Service Commission</p> <ul style="list-style-type: none"> • Short term financial assistance covering rent, utilities, and food • Must be a resident of Franklin County and meet one of the eligibility requirements • Eligibility requirements (includes dependents and survivors): <ul style="list-style-type: none"> ◦ Veterans discharged under honorable conditions, Current Active Duty Members, Veterans with VA recognized service-connected conditions, current Active Duty Members called to active duty by Presidential Order • 614-525-2500
<p>Columbus Urban League Housing Stabilization Program</p> <ul style="list-style-type: none"> • Emergency financial assistance • Must be at or below 125% of the Federal Poverty Level and have a qualifying emergency • Credit Repair for Housing & Ombudsman Services • emergencyassistance@cul.org • 614-484-9111, www.cul.org 	<p>IMPACT Community Action Emergency Assistance</p> <ul style="list-style-type: none"> • Emergency financial assistance for families facing a challenge that would affect self-sufficiency • 614-252-2799 • emergencyassistance@impactca.org • www.impactca.org
<p>State of Ohio Benefits</p> <ul style="list-style-type: none"> • The State of Ohio has expanded access to Unemployment compensation during the COVID-19 emergency • To apply for Unemployment, SNAP (food stamps), or other benefits, visit www.Ohio.gov 	<p>Physicians CareConnection</p> <ul style="list-style-type: none"> • Financial assistance for families with children • Must be at or below 200% of the Federal Poverty Guideline • 614-884-2441, option 1, then option 4 • www.pcchealth.org
<p>COMPASS</p> <ul style="list-style-type: none"> • Limited emergency financial assistance for families/individuals facing a challenge that would affect self-sufficiency • Have a qualifying temporary emergency • Employed (full-time, part-time or temporary) – those recently unemployed due to COVID-19 may qualify • 614-463-9612, www.Compass614.com • www.bspsc.org 	